

# What to Expect During LeanDNA Implementation

The LeanDNA Inventory Analytics implementation process is rapid, collaborative, and organized around a series of clearly defined goals. Our customer success team is there every step of the way, partnering with your teams and communicating with key executive stakeholders to make sure your organization gets the most out of our solution in the shortest amount of time. Your teams can expect to be fully functional with Inventory Analytics within weeks—not months or years.



### **Integration and Validation**

🕤 Typically 2 Weeks

LeanDNA's data integration team leads the effort to connect to your ERP(s) and gather and validate data. Analytics are configured according to your specific rules and needs. This process involves about 3–4 days of IT setup, plus about a week for fine-tuning, with typically just 8 hours needed from your IT team.



### **Training Your Team**

#### 🕑 Typically 2 Weeks

While we fine-tune your ERP integration, our customer success team begins the training process for your teams, which includes documentation, online help, and face-to-face training sessions. We provide comprehensive training and instruction for every end-level user. We also work with you to identify key players with deep knowledge of your ERP data and train them to be Inventory Analytics superusers who can assist others in your organization as needed.

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# **Implementing Best Practices**

🎒 Typically 2–3 Weeks

Your dedicated customer success engineer shows your team how to implement LeanDNA best practices based on your organization's unique needs. We help you set schedules and task assignments for activities that should be completed daily, weekly, and annually. These initial learning sessions empower your teams to adopt the most efficient work processes with Inventory Analytics.

## **Continued Support**

问 Ongoing

By the end of your onboarding process, your teams are confident using Inventory Analytics and you're already starting to act on the recommendations to optimize inventory levels, better manage suppliers, and drive valuable operational efficiencies. But this isn't the end of your relationship with LeanDNA or your dedicated support engineer. We remain a trusted partner to your teams into the future, and weekly check-ins with your customer success engineer help guide your team as you continue to implement best practices. Your organizational goals are our goals, and we collaborate with you to help you meet them and get the most out of your software investment.



For us, software implementation usually requires a lot of IT resources. Our normal work gets interrupted in order to focus on rolling out the new software. With LeanDNA, we really only had to dedicate about a day to implementation, and they handle all the troubleshooting for the business teams. It's the easiest software rollout we've ever executed."

-Manager of Infrastructure, Global Electronics Manufacturer

#### Ready to get started with LeanDNA?

Speak with one of our experts today. leandna.com/contact-us



